



**COLLETTE
VACATIONS**

162 Middle Street • Pawtucket, RI • 02860
Phone: 1-800-944-3349 • Fax: 1-888-722-7307
Email: groupsales@collettevacations.com

Wednesday, August 17, 2011

Group Reservation Confirmation Letter

Thank you for choosing Collette Vacations. We sincerely appreciate your business.
 Tour: British Landscapes featuring England, Scotland and Wales
 Departing: Thursday, May 17, 2012

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette Vacations. Please keep a copy for your records.

Brown Tours
 50 Venner Rd
 Amsterdam, NY 12010-5618
 Attn: Eileen Brown
 Phone: (518) 843-4700

Group Reservation Number 473688
 District Sales Manager A2 - Jennifer Baumann
 Currency Code USD

Deposit Amount \$250 Per Person due with names upon reservation.
 Final Payment Due 18 Mar 2012
 Departure Gateway Albany Airport
 Number of Seats Held 10
 Seat Reduction Date 19 Dec 2011

Base per person Rates: **Double \$3,499; Single \$3,899; Triple \$3,469** * (see terms)
 (Base Rates include the following components. Items with double asterisk (**)) are not included in the above rates)

Start Date	End Date	Item	Price	Commission %
May 17, 2012	May 17, 2012	Package: Hometown Transfer Outbound (Collette Air Inclusive) - USA Inclusive - Pickup: Other - Drop: Airport	Included	0
May 17, 2012	May 17, 2012	Package Airfare - Albany Airport (ALB)	* \$1,180	10
May 18, 2012	May 26, 2012	British Landscapes	Double \$2,099	10
			Single \$2,499	10
			Triple \$2,069	10
May 18, 2012	May 18, 2012	Transfer: London Arrival Transfer - Air Inclusive - Pickup: Airport - Drop: Hotel	Included	0
May 18, 2012	May 18, 2012	Package: Air taxes and fees - Air Taxes and Fees	\$220	0
May 18, 2012	May 18, 2012	Insurance: Land & Air & International 9 Days or More - Land/Air	\$220 **	10
May 26, 2012	May 26, 2012	Package: Hometown Transfer Return (Collette Air Inclusive) - USA Inclusive - Pickup: Airport - Drop: Other	Included	0
May 26, 2012	May 26, 2012	Transfer: Stratford/London Departure Transfer - Air Inclusive - Pickup: Hotel - Drop: Airport	Included	0

Commission payable to Brown Tours

Initial _____

GROUP AIR CONFIRMATION

We have confirmed 10 air seats at \$1180 per person for your group, excluding taxes.
 Names are due by 12/19/2011 and additional request after this date will be **subject to availability** at time of booking.
 Please review and sign acceptance of schedule and terms. _____ Date: _____

TERMS

Air

- Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is canceled within 120 days of departure, penalties may apply (see Cancellation Charges below). Name changes are subject to penalties within this time period. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, not including pre or post stays.

Air Charges *

- **Airline Charges:** *Airline Fuel Surcharges:* Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.
- *Taxes and Fees:* Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.
- *Checked Baggage Charges:* Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

Deposits and Names

- A per person deposit is due with passenger names
- Should your clients decide to purchase our trip cancellation waiver they must do so at time of booking
- Payment of a per person waiver fee guarantees a full refund of all payments (including deposit) except for the waiver fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names submitted to Collette Vacations must appear exactly as shown on passengers' passports.**
- Any name changes are subject to penalty.

PreSold Options

- 5% commission is paid on pre-sold options.
- Options purchased on tour are non-commissionable.

Revision Fees

- A handling fee of \$25 per change will be assessed for any change or revision made to a reservation.
- A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees apply.
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.
- A voluntary change of departure within 90 days of original departure date will be treated as a cancellation and cancellation charges will apply.

Seat Reductions

- On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

- Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Any and all disputes concerning this contract, this brochure or any other literature concerning your trip, or the trip itself shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island Law.

The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

If any information is not correct, please notify us within 24 hours.

Please send payment to: Collette Vacations
Attn: Accounts Receivable
162 Middle Street
Pawtucket RI, 02860
Fax: 1-401-727-9014

Initial _____

Brown Tours

presents...

British Landscapes

featuring England, Scotland and Wales

9 Days • 13 Meals: 8 Breakfasts, 5 Dinners

May 17 – 25, 2012



**BOOK NOW
& SAVE**

\$ 100

Per Person



COLLETTE
VACATIONS



**BOOK NOW
& SAVE
\$ 100
Per Person**

British Landscapes

featuring England, Scotland and Wales

Highlights... London • London Theatre Performance** • Cambridge • York • Edinburgh Castle
• Lake District • North Wales • Stratford-upon-Avon • Bath • Stonehenge

Book by Nov 17, 2011: Double \$3,399; Single \$3,799; Triple \$3,369

Double \$3,499; Single \$3,899; Triple \$3,469 if booked after Nov 17, 2011

*Rates are Per Person **

Included in Price:

Round Trip Air from Albany Airport, Air Taxes and Fees/Surcharges of \$220 (subject to increase until paid in full), Hotel Transfers

Not included in price:

Cancellation Waiver and Insurance of \$220 per person

COLLETTE EXPERIENCES

- ★ Visit the historic town of Cambridge, home of the elite university.

Day 1: Thursday, May 17, 2012

Overnight Flight

Feel the vibrant energy of England, hear the unique sounds of Scotland and see the rolling countryside of Wales on a trip that combines the exploration of dramatic history and natural wonders.

Day 2: Friday, May 18, 2012

London, England - Tour Begins

Your tour begins in London, the cosmopolitan and historic capital of Britain. This evening, join your fellow travelers for a welcome dinner. *Today dinner will be included.*

Day 3: Saturday, May 19, 2012

London

This morning, see the quintessential sights of London hosted by a local guide. View Buckingham Palace, the Tower of London, Big Ben, the Houses of Parliament, Westminster Abbey, and the changing of the guard (if held)*. London has one of the best live theatre scenes in the world. **Later**

today, enjoy one of London's spectacular theatre performances.** *Today breakfast will be included.*

Day 4: Sunday, May 20, 2012

London - Cambridge - York

Today you visit Cambridge, home of the famous university which is more than 800 years old. Later, stroll through the medieval city of York. See the famous Minster and walk on the "Shambles," a quaint, narrow street that appears today almost as it did during the Middle Ages. Here you'll find great shopping and a street that is so narrow in parts that you can almost reach both sides with your outstretched arms. *Today breakfast and dinner will be included.*

Day 5: Monday, May 21, 2012

York - Border Region - Edinburgh, Scotland

Head north through the rolling fields on your way to Bonnie ("lovely" in Scottish) Scotland. **Stretching across the country you will find Hadrian's Wall, which once marked the northern border of the Roman Empire. Stop to see this ancient fortification that was begun in AD 122 to protect Roman Britain from the tribes of**

Scotland. Next, drive through Scotland's Border region before arriving in Edinburgh, the "Athens of the North." Enjoy discovering Scotland's exciting capital city which is rich in scenic beauty and culture. *Today breakfast and dinner will be included.*

Day 6: Tuesday, May 22, 2012

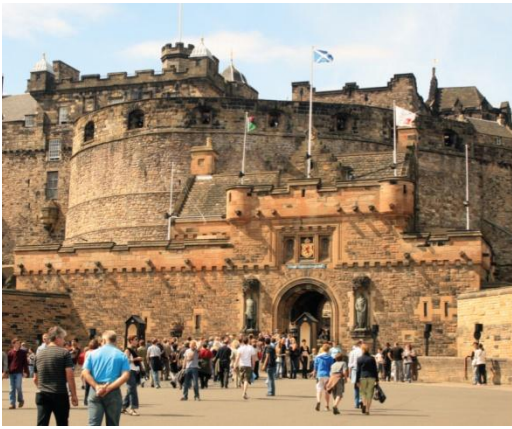
Edinburgh

Enjoy a locally-guided tour of Edinburgh that includes a visit to Edinburgh Castle, home of the Scottish crown jewels. **You will get a glimpse at what life is like for the royals during your visit to the Palace of Holyroodhouse***, the Queen's official residence in Edinburgh and once the home of Mary, Queen of Scots.** Your evening is at leisure to sample one of Edinburgh's fine restaurants and perhaps take an evening stroll through Princes Street Gardens to view the illuminated castle above you. *Today breakfast will be included.*

Day 7: Wednesday, May 23, 2012

Edinburgh - Lake District, England - Wales

Your final stop in Scotland is at the border town of Gretna Green, where generations of runaway couples came to be married. Later,



return to England and travel through the picturesque Lake District. In the heart of the Lake District, visit the charming village of Grasmere, home of the poet William Wordsworth. End your day with an overnight stay in beautiful Ruthin Castle situated in the north of Wales. **Tonight, enjoy a typical Welsh-style dinner followed by traditional entertainment.** *Today breakfast and dinner will be included.*

**Day 8: Thursday, May 24, 2012
Wales - Stratford-upon-Avon**

Journey to Stratford-upon-Avon, your home for the next two nights and birthplace of

William Shakespeare, England's most famous playwright. **Walk in Shakespeare's footsteps, visiting his birthplace as well as Anne Hathaway's thatch-roofed cottage, the childhood home of the author's wife.** *Today breakfast will be included.*

**Day 9: Friday, May 25, 2012
Stratford-upon-Avon - Bath - Stonehenge - Stratford-upon-Avon**

Travel through some of England's most beautiful countryside. Stop in the ancient Roman town of Bath - renowned for more than 2,000 years for its spas and natural hot springs. Visit the Roman Baths Museum to

see the elaborate spas, valued since Roman times for their curative properties. **Finally, no visit to Britain would be complete without a visit to Stonehenge of Celtic and Druid lore.** Tonight, join your fellow travelers for a farewell dinner as you toast the conclusion of a wonderful trip. *Today breakfast and dinner will be included.*

**Day 10: Saturday, May 26, 2012
Stratford-upon-Avon - Tour Ends**

Your journey through Britain ends today. *Today breakfast will be included.*

Experience It! _____ **Walk in William's footsteps**

Birth records say he was born the son of a glover, a local leather merchant. He was the third of eight children, three of whom died in childhood. Little is known about the next few stages of his life - we know he was educated, but no one is certain as to where. We know he was married and had three children, but much of his life remains a mystery.

It is believed that during his late 20's he began to write plays - at least 37 of them. Although they were popular with the commoners at the time, his writing received very little praise from those in the educated circle. They called it "tawdry" and "vulgar entertainment." A fantasy taking place on a hot August evening...the story of a shady salesman from Italy...and a tale about the ill-fated lives of two star-crossed lovers. Four hundred years later, these plays are classics entitled, *A Midsummer Night's Dream*, *The Merchant of Venice*, and *Romeo and Juliet*. In his day his works did not receive critical acclaim but William Shakespeare is undoubtedly one of the greatest literary forces of all time. Join Collette Vacations as we rediscover Shakespeare. Walk in his footsteps through his home town of Stratford-upon-Avon and tour his birthplace as well as the childhood home of his wife.

YOUR ITINERARY AT A GLANCE

Day 1	Overnight Flight
Day 2, 3	Grange Tower Bridge Hotel, London or Macdonald Windsor Hotel, Windsor
Day 4	Marriott, York
Day 5, 6	Ramada Jarvis Mount Royal Hotel, Edinburgh
Day 7	Ruthin Castle, Ruthin
Day 8, 9	The Falcon Hotel, Stratford-upon-Avon

On some dates alternate hotels may be used.

Please Note:

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

*The changing of the guard ceremony at Buckingham Palace is not held every day. When it is not available a stop will still be made at the Palace.

**On most dates the theatre performance will be a matinee performance.

***The Palace of Holyroodhouse may occasionally be closed when the Queen is in residence or for official state functions.

Passengers arriving into Edinburgh between August 3-25, 2012 will be provided with tickets to the Edinburgh Military Tattoo.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Single accommodations are limited and are available on a first come, first served basis.

Due to transfer scheduling, flights on the last day of your tour should be scheduled after 11:30 AM.

Days and features are interchangeable.

Collette air passengers will arrive and depart from London airports. On day 10, all Collette transfers will depart from Stratford-upon-Avon for the London airports.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

For more information contact
Eileen Brown • Brown Tours • (518) 843-4700

IMPORTANT RESERVATION INFORMATION

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

***Airline Charges:** *Airline Fuel Surcharges:* Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at

fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

BRITISH LANDSCAPES FEATURING ENGLAND, SCOTLAND AND WALES

473688 5/17/2012 A2 8/17/2011

For Reservations Contact:

Brown Tours
Attn: Eileen Brown
50 Venner Rd
Amsterdam, NY 12010-5618

(518) 843-4700



COLLETTE
VACATIONS

IMPORTANT: Please Print Your Name **EXACTLY** As It Appears On Your Government Issued Travel Documentation (Passport)

YOUR INFORMATION:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Mobile: () _____ Email Address: _____

Date of Birth: ____/____/____ City, State, Country of Birth: _____

Gender: () Male () Female

Passport Number: _____ Expiration Date: _____ Date of Issuance: _____

City, State, Country of Issuance: _____ Citizenship: _____

Emergency Contact: _____ Phone: () _____ Relationship: _____

ROOMING WITH:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

INFO

ENHANCE

AIR UPGRADE: I am interested in purchasing an air upgrade to business or first class () Yes () No
Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

PLEASE MAKE CHECKS PAYABLE TO: Brown Tours

WAIVER: I wish to purchase cancellation waiver and insurance at \$220 per person. Payment is due with first deposit () Yes () No

PLEASE NOTE: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payment toward your group reservation. If paying by credit card, please complete the attached authorization form.

First deposit of \$250 per person due upon reservation. Reservations are made on a first come, first serve basis. Reservations made after the seat reduction date of 12/19/2011 are based upon availability. Final payment due by 3/18/2012.

PAYMENT

MISC.

Please advise your departure airport for this tour: _____ Air Seat Request () Aisle () Window
Collette Vacations cannot guarantee your preference. If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

FREE GIFT: Please select one of the following FREE gifts per person:

() Go-Green Bag () Plant a Tree () Toiletry Bag () Travel Bag

Personalize Your Tour, See Reverse Side ➤
Please Cut and Keep Bottom Portion for Your Records

TERMS AND CONDITIONS: Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable** up to 12/19/2011. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



**COLLETTE
VACATIONS**

180 Middle Street
Pawtucket RI 02860
Phone: 1-800-944-3349, Fax: 1-401-727-9014

TOUR: British Landscapes featuring England, Scotland and Wales
GROUP NAME: Brown Tours

DEPARTURE DATE: May 17, 2012
BOOKING NUMBER: 473688

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 **MUST** be accompanied by an adult.

PASSENGERS NAME: (Please submit a separate form for each passenger)

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (\$, USD)
	A Scottish Night Out!	85.00

**Please make checks payable to
Collette Vacations and send to:**

Collette Vacations
Attn: Accounts Receivable
180 Middle Street
Pawtucket, RI 02860
Fax: 1-401-727-9014



**COLLETTE
VACATIONS**

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-800-944-3349 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to Brown Tours. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 473688 TOUR: British Landscapes featuring England, Scotland and Wales
DEPARTURE DATE: May 17, 2012 GROUP NAME: Brown Tours

Name of Passenger:
Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: ___American Express ___Discover ___MasterCard ___Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

Brown Tours
Attn: Eileen Brown
50 Venner Rd
Amsterdam, NY 12010-5618

Or by Fax to: +1 (518) 843-3600



COLLETTE
VACATIONS

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-800-944-3349 Fax: 1-401-727-9014**

BOOKING NUMBER: 473688

TOUR: British Landscapes featuring England, Scotland
and Wales

DEPARTURE DATE: May 17, 2012

GROUP NAME: Brown Tours

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Edinburgh

A Scottish Night Out!

\$85 USD



Join us for a rollicking evening of classic Scottish entertainment while dining on a banquet prepared from a selection of local recipes. Your tastebuds will savor the true flavor and goodness of this special country. The evening is full of entertainment including Highland pipers & dancers - the very best in Scottish music, song and dance. A highlight of the evening is the Ceremony of the Haggis, and of course you may try this national dish. Be prepared for a Scottish night of food, fun and many fond memories! *Duration: Approximately 3 hours.* Please note a minimum of 15 passengers is required. Transportation is included.